

July 20 2012

Postal Regulatory Commission  
901 New York Ave NW, Suite 200  
Washington, DC 20268

Reference: PRC Docket # MC2012-26

Dear Commissioners,

I am the franchisee/owner of a The UPS Store in Twin Falls Idaho, employing three people from our community. I am writing to ask that you disallow the United States Post Office's "enhanced" services to Post Office Box customers, specifically:

1. Acceptance of third-party parcels and other items from UPS, FedEx, DHL and other non-USPS carriers, a practice that has been prohibited for many years.
2. The new ability to use the street address of the Post Office where the Post Office Box is located, rather than the conventional "PO Box 123, Anytown, MA 01234."
3. The new ability of Post Office Box customers to use the "#123" designation instead of the conventional "PO Box 123" form of address.
4. E-mail / text message notification to PO Box customers of items received. ("Real Mail Notification")

**It is also important to note:**

- 1. The United States Postal Service *does not pay taxes* to any city, state or federal tax collection agency giving them distinct advantage in pricing.**
- 2. The United States Postal Service habitually charges less for services than the cost, and Postal Mail boxes are no exception.**
- 3. The United States Postal Service *routinely requests and receives* billions of dollars from the United States Congress to offset their below cost pricing strategy.**
- 4. The United States Congress will not give a dime to save my business.**

These new business practices place the United States Postal Service in direct and unconscionable competition with thousands of small businesses across the country. For most store owners like ourselves, our businesses are privately owned and represent the sole source of our income. In many cases, we have financed the purchase of the business with loans secured by our homes. This new form of competition from the USPS will result in a significant loss of revenue and substantial harm to my business. That threatens not only my home, but also the jobs of the people I employ.

As a Commercial Mail Receiving Agency (CMRA), our business is regulated and inspected by the USPS. There is no other enterprise in our society where one competitor can regulate another, the point of requiring them to turn over a customer list on a quarterly basis.

Thank you for your consideration. Please contact me with questions or concerns.

Sincerely,

Charles F Reigh  
Xiaoling Reigh  
The UPS Store # 3386  
148 Blue Lakes Blvd North  
Twin Falls, Idaho. 83301  
208-736-3800  
208-736-8500  
store3386@theupsstore.com

cc Independent Coalition of Franchisee Owners, [info@theicfo.org](mailto:info@theicfo.org)